

## LUNCHEON ADDRESS:

# “PERSONALLY MEETING THE CHALLENGE”



**Mickey Burns** is in his third decade as a training professional. He is presently responsible for staff development programming at Cleveland State University in his role as the Human Resources Training Coordinator. Prior to joining the University, Mickey experienced the Human Services System for nearly twenty years in a variety of roles including: Income Maintenance Training, Hearings Department, Administrative Compliance and Quality Assurance, and Fraud Investigation.

For eleven years, he served as the Job Search Administrator for Cuyahoga Work & Training in Cleveland, Ohio where he conceived, implemented and administered an Azrin-styled Job Club program that placed nearly 3,000 public assistance recipients in self-sufficient employment. He also designed and managed the motivational BEST (*Becoming Employed Starting Today*) Program at CW&T. He owns an international certification as a Job and Career Development Coach through the *Career Planning & Adult Development Network* in San Jose, California.

Mickey has provided a variety of workforce development training throughout the United States through *IMPACT 2000, Inc.* He has also trained many Ohio human services staff as a TOPS instructor (*Training Opportunities for Program Staff*). For more than twelve years he has served on the Board of Trustees and Program Committee for the *Ohio Welfare Conference* and is a Past President of our organization. Mickey's light, humorous training style has made him a favorite of many workshop attendees since the 1980's.

Burns received his Bachelor of Arts from Otterbein College (Westerville, Ohio) in Speech Communication and English and is currently pursuing a Master of Education in Adult Learning and Development at Cleveland State University. He has also designed and delivered highly successful staff development programs in the private sector.

Join us at lunch on Thursday when Mickey will discuss the challenges and responsibilities of "Meeting the Challenge" in these changing times. Be ready to laugh (and/or groan) as Burns displays that sense of humor as only he does.